

# Communication, Coordination and Compassion.

**Children with Exceptional Healthcare Needs  
National Managed Clinical Network**

Dr Susan Buck  
Lead Clinician



# Looking Forward

**Development plans  
for the  
NMCN CEN.**

# Communication

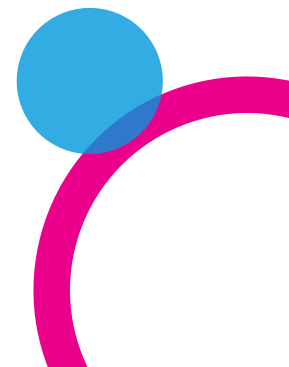
## Caring for Children with Exceptional Healthcare Needs

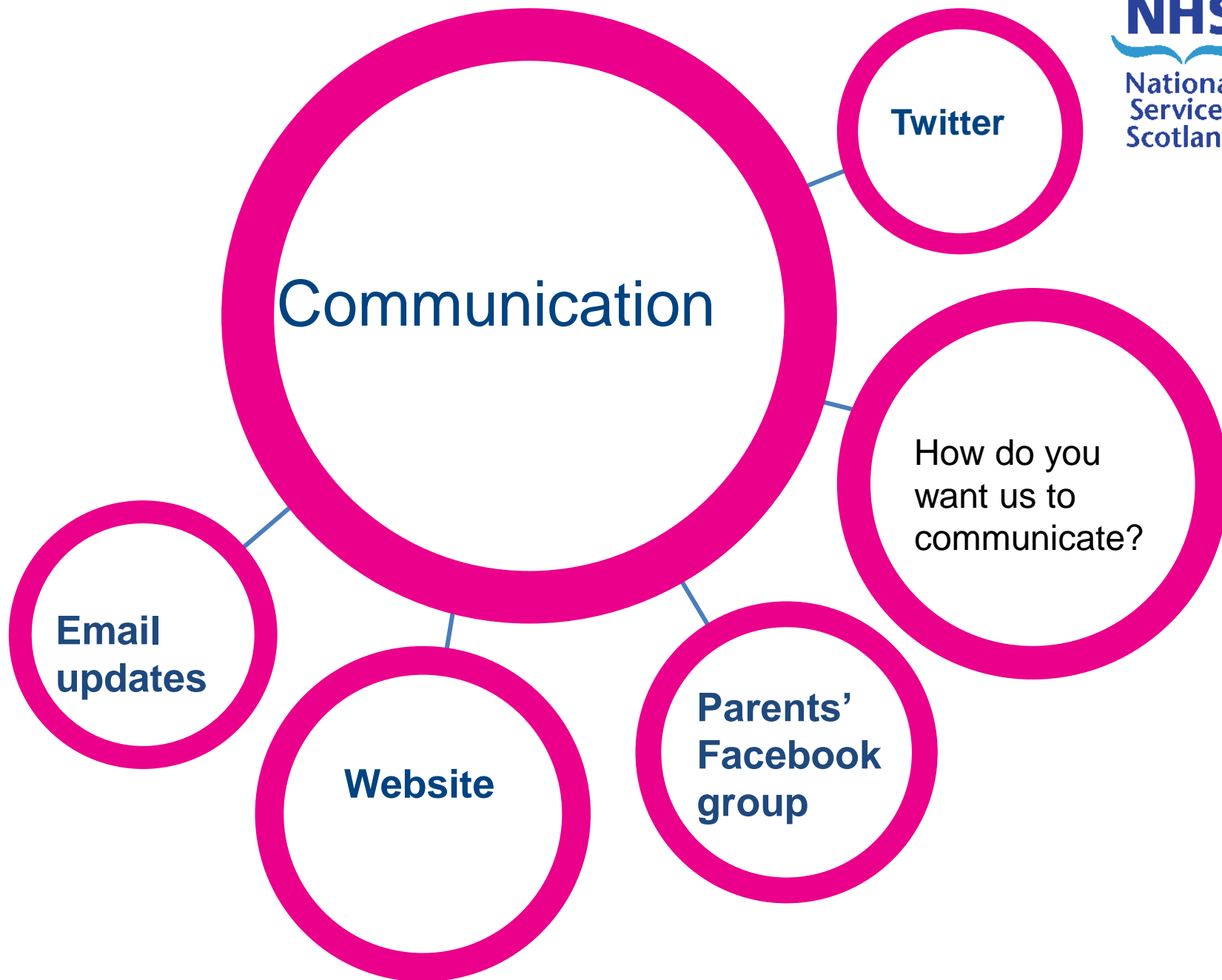
Ensuring wide engagement

Keeping up to date

Informing and educating

Making communication fast, accessible and relevant





# Coordination

## Sharing good practice

**DCYPAG-Scottish Government**

**Education-Communication**

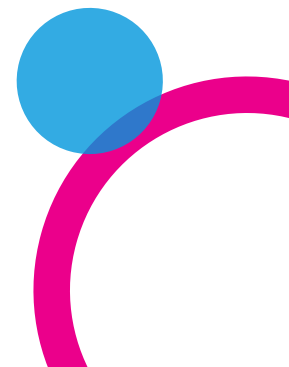
**-Sensory Impairment**

**Care Pathways-Discharge Planning SWLG**

**Quality Improvement initiatives**

**Realistic medicine improvement funds**

**Clinical Audit System**



# Coordination

## Exceptional Families Project

Supporting families with advocacy

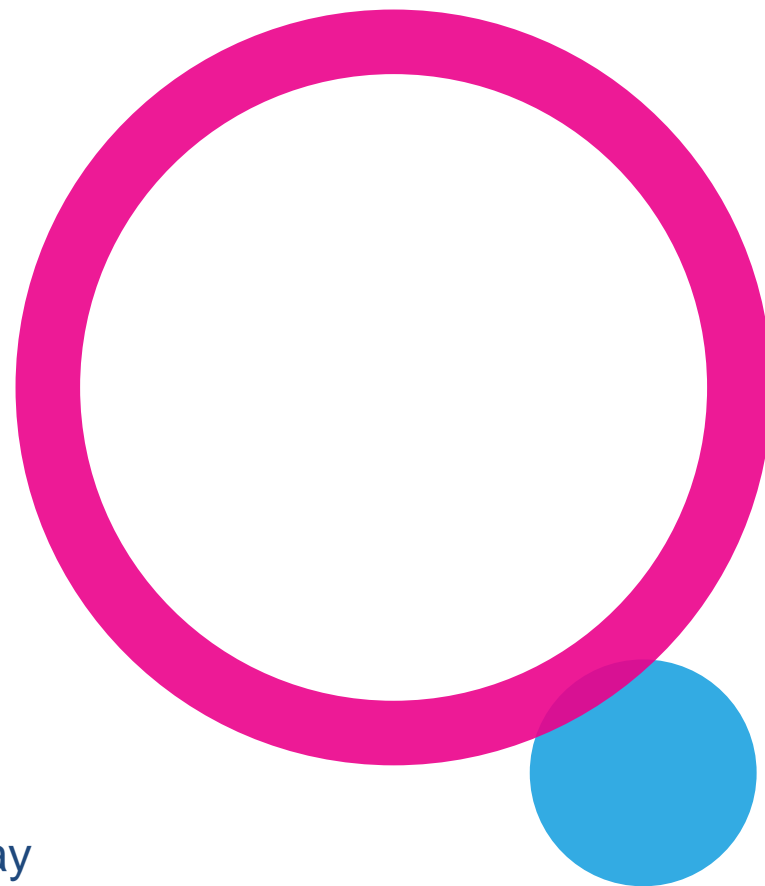
Advocacy for families nationally.

Further three years of funding  
Henry Smith Foundation.

Office at new RHSC

Holyrood park event-summer

Professionals' events- Forth Valley  
-Dumfries and Galloway





# Strategic Planning

Changes in Care

Increased use of technology

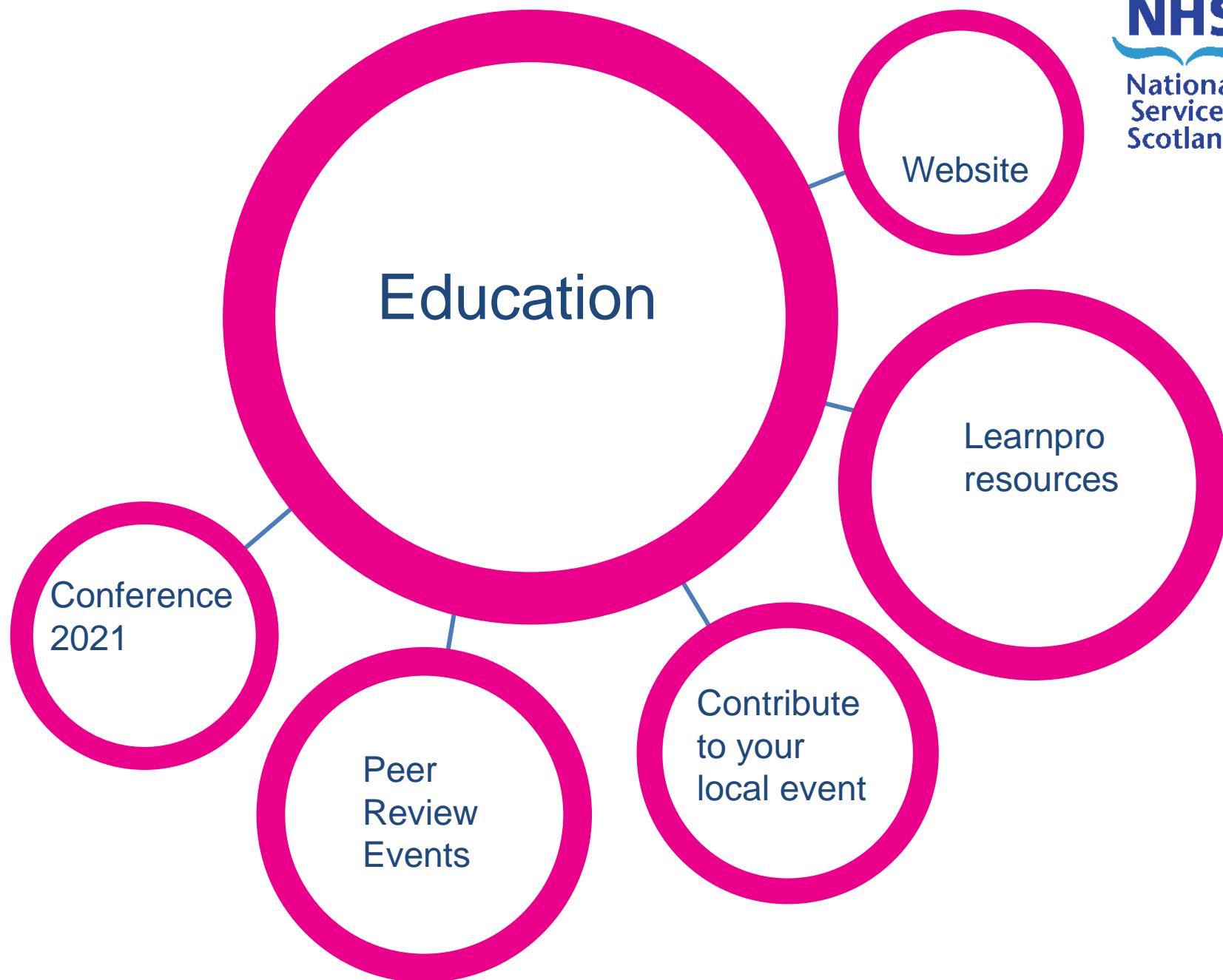
Improved survival

Health and Social care integration

UNCRC incorporation into Scot's Law.

Changes in the organisation of the Primary Health Care Team

Carer's (Scotland) Act





# Compassion



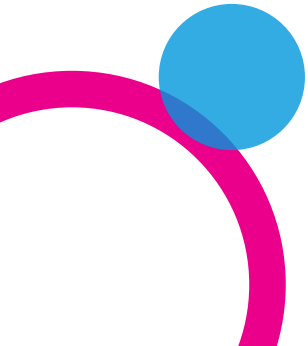
**Sharing excellence**

**Resources for  
psychological  
support**

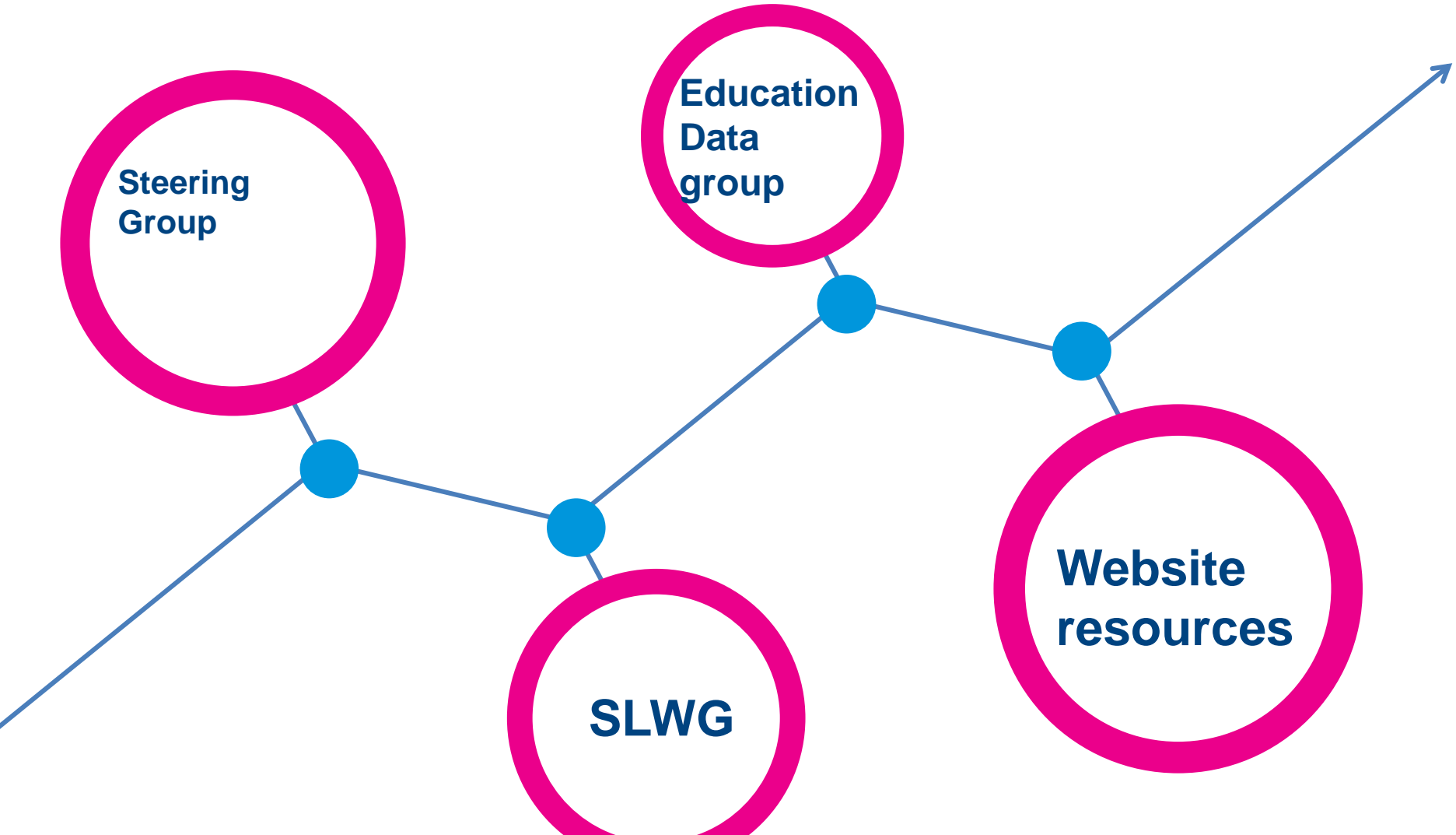
**Supporting teams**

**Best practice**

**Listening to what  
matters to families.**

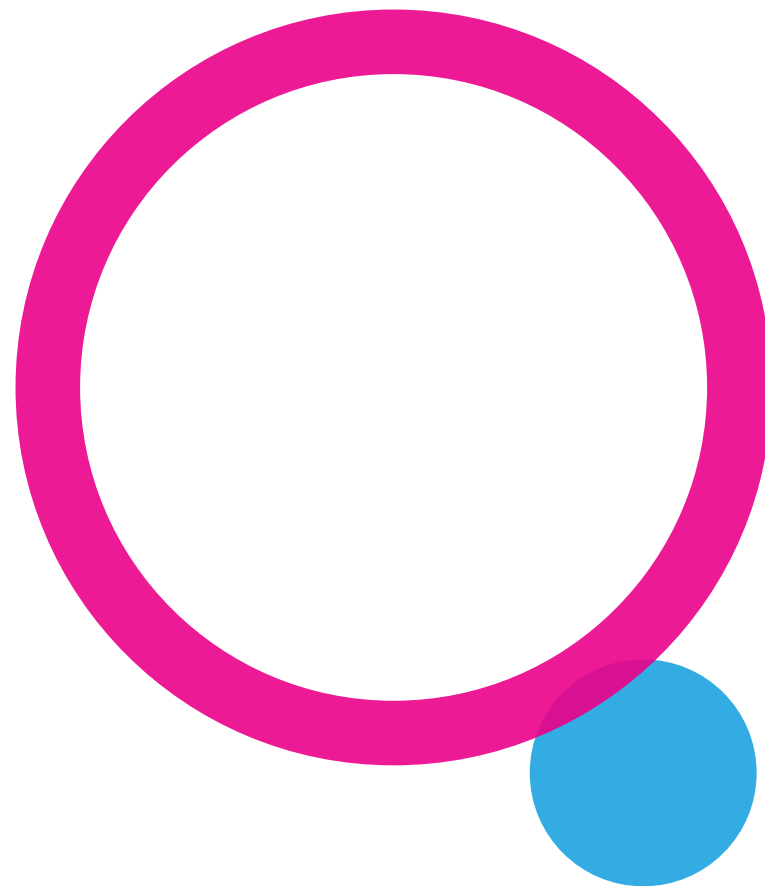


# We Need You



What is your take  
home message  
today?

What are you  
going to do  
differently because  
of today?







“

Thank  
you

**Keep in Touch**

[www.cen.scot.nhs.uk](http://www.cen.scot.nhs.uk)

[NSS.CEN@nhs.net](mailto:NSS.CEN@nhs.net)